



WELCOME!

We have collected some important information to guide you through our HOTEL AM KUPFERHAMMER.

Serviceguide A–Z

A

Allergies

Please give us notice about any allergies (food, laundry) upfront your stay.

Availability

We are available over 0049 7071 4180 day and night. Further information you can find at the front door. Any questions or wishes related to your stay please feel free to ask upfront via telephone call or email.

B

Bathroom/shower

Bathrobe available on your request upfront your stay.

Hairdryer available in every bathroom.

Slippers on your request upfront your stay.

Scales available on your request upfront your stay.

Beverages

Upon arrival you will find mineral water in your room (included).

Blanket extra

In the wardrobe you find an extra blanket for your usage.

On departure, please leave the blanket visible for housekeeping.

Breakfast

Our extensive breakfast buffet is available on:

Monday to Friday	7:00 am	until	9:00 am
Saturday, Sunday or public holiday	8:00 am	until	10:00 am

C h e c k-I n / C h e c k-O u t

Time-independant arrival is possible via DIGIBOX outside the front door.

You will get a 4 digit code on the day of arrival to release the key for your room inclusive main door.

Monday to Friday	until	10:00 hrs am
Saturday, Sunday + public holidays	until	11:00 hrs am

We kindly ask you to vacate the room in good time. The rooms must be cleaned and available for the next arrival.

Please leave the key at the reception desk.

For earlier departure before 7:00 hrs am you can throw the key back into the digital-box outside the front door.

Thank you.

C h i l d r e n ' s c h a i r s

Children's chair as well as b a b y b e d s are available.

Please inform us upfront your stay.

We expect you to bring your own baby laundry. We can help with fitted sheet.

C o m f o r t a b l e s e a t i n g i n y o u r r o o m

D

D e p o t

Valuables can be stored safe. Please ask at reception desk.

F

F u r n i t u r e

Comfortable seating and armchair

Chair

Table

Writing desk

H

H o u s e k e e p i n g / , p l e a s e d o n o t d i s t u r b ' - s i g n

Housekeeping is starting at about 8:00 hrs in the morning.

If you hang the sign outside your door (in case of staying) housekeeping expects that you do not need room cleaning and new towels.

Daily change of towels? Please put the used towel on the floor.

Daily change of bed linen due to allergie? Please contact reception desk.

We all think about our environment. So if you don't want new towels feel free to tell it to the person at the front desk.

H y g i e n e p r o d u c t s

You have forgotten your necessaire? We can help you with an assortment of products. Feel free to ask at the reception desk.

Liquid soap, shower gel, shampoo is provided in the bathroom and facial tissues plus facial mirror is available in your room.

I

International adaptor is available at front desk

International TV and radio is available / channel list in your room

Internet

Free WiFi / Code see display in your room

Iron

Iron plus ironing board are both available. Please ask at the reception.

L

Laundry

See position Housekeeping and Allergic issues

Luggage rack available in your room

Luggage service

Any help requested during arrival please inform us upfront your stay or feel free to ask at front desk.

You like to use the full day after check out? On your request we can store your luggage until you collect it any time after.

M

Mobile phone charger

various models available

P

Parking

Parking for free for our hotel guest

You would like to extend our stay after check out? We can offer to use our parking lots for free till new arrival 15:00 pm – please ask at reception

Payment

We take VISA, Mastercard, EC Card Maestro

Payment by virtual credit card is not possible

Bank transfer for business clients possible (upfront information during reservation) – in this case we ask for a certificate of assumption of costs

Pillows

For a perfect sleep you will find a second pillow per guest in your room.

You need an allergy pillow? Please ask us upfront when you make your reservation or during reception time.

Printing/Copy

According to an arrangement we can print your documents during reception times.

Please send your pdf to info@hotel-kupferhammer.de

Up to 10 copies for free

More than 10 copies we'll ask for 0,10 €/copy.

R

See TV / Radio list in your room

Radio programs can be found from number 900 +

Reception

Our reception is open:

Monday to Friday 7:00 am – 12:30 am

Saturday and Sunday, public holidays 8:00 am – 11:00 am

Problems/questions? Call 0049(0)7071 4810

Regional Events

You will find flyers in the entrance for free.

Further information you will get from the Tourist Center, Neckarbrücke 1, Tübingen

S

Sewing kit

Button off? Feel free to ask at the front desk for a sewing case.

Shoeshine Set

We are happy to provide on request

T

TV / Radio

In all rooms you will find flat screen TV.

Program/station lists guiding you through.

Radio-stations you can find from position 900.

International TV programs as well as radio programs available.

U

Umbrellas you will find in the entrance to rent for free.

W

Wake-up-call

On your request and in good time when making your reservation

Wardrobe

Wardrobe with hangers plus laundry compartments and coat hooks available in your room.

Website

Our website contains further information about us and the hotel, pictures from the hotel as well as arrival directions.

We look forward to every direct booking.

WiFi / WLAN

is available to your free charge